

## Point Leo SLSC

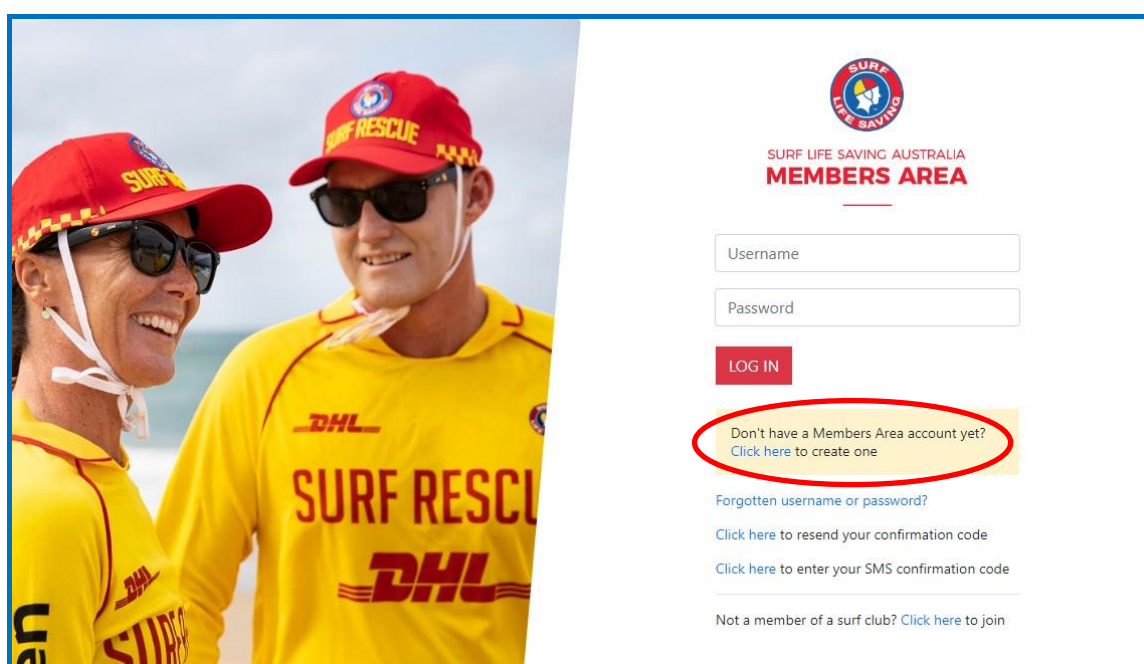
# How to Create a Members Area Account

### What's in the Members Area?

- Submit membership renewal, update your personal details, request club transfers, and make payments
- The ability to view your awards, patrol hours and request and accept patrol substitutions
- Keep up to date with the latest news, events, and information from your club, LSV and SLSA
- A resource library containing, club, LSV and SLSA information
- The ability to apply for recognition awards

### Please complete the following steps to create a Members Area account:

**Step 1.** Go to [members.sls.com.au](https://members.sls.com.au) and select 'Create Account'.



**Step 2.** Enter your first and last name, date of birth and gender.

### Create Account

Please confirm your member information below. For new members joining a club for the first time go to [join.sls.com.au](https://join.sls.com.au).

Your Details	First Name: *	Surname: *
	<input type="text"/>	<input type="text"/>
	Date Of Birth: *	
		<input type="text"/>
		<small>dd/mm/yyyy</small>
Identity Confirmation Method	Select your preferred method of authentication:	
	<input type="radio"/> Email Address	
	<input type="radio"/> Mobile Phone	
Create Username & Password	Preferred username: *	Password: *
	<input type="text"/>	<input type="password"/>
	<a href="#">[check]</a>	
	Confirm password: *	<input type="password"/>
<input type="submit" value="Submit"/>		

**Step 3.** Choose a confirmation method, either email or mobile phone number, to which a unique code or link will be sent. Click 'Next'

**Step 4.** Enter a username for your account and click the 'Check Username' button to ensure that your choice is available.

**Step 5.** Enter a password. Your password should be between six and 12 characters long and contain at least one number, one lower case and one upper case letter. Click 'Create Account'.

**Step 6.** Your account must be activated before it can be accessed. You will receive a confirmation code or link by either email or SMS depending on which method you chose earlier.

- Email Activation** – you will receive an email from [noreply@sls.com.au](mailto:noreply@sls.com.au). Either click the link or paste the URL at the bottom of the email into your web browser to activate your account.
- Mobile Activation** – the next screen displayed will ask you to enter your username and password exactly as you chose it earlier, followed by the confirmation code you received by SMS.

**Step 7.** You can now see the Dashboard of the Area where your Membership, News, Events, Patrols eLearning, Document library, and your history are listed.

## Further Tips

### Do I need to create Member Area accounts for family members?

Families will only require one Members Area account for a primary contact (parent/guardian) to renew their family's memberships. Please see the **How to Renew a Club or Family Membership** instructions on the [LSV Membership User Guides](#) page. However, if the other family members patrol, they may also wish to create an account so they can view their information on awards, patrol rosters and manage their own account.

### My details don't match any records in the system.

To create a Members Area Account, your details must match the information in the National Membership Database. You will need to contact your club to see what details they have in the database.

### I didn't receive my SMS or Email to confirm your account.

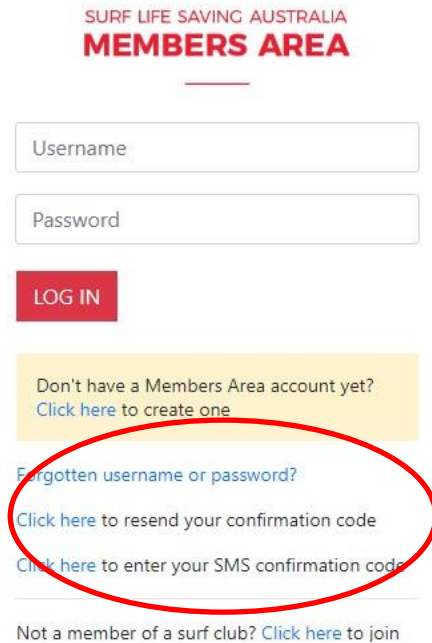
Please click the 'Resend Your Confirmation Code' option on the Area home page [members.sls.com.au](#). If you do not receive an email, please also check your spam/junk folder as it may appear in there.

### I have forgotten my password for the Members Area.

Click the reminder link on the main login page [members.sls.com.au](#). Enter your first name, last name, DOB and select email or SMS to receive your reminder.

### I require further assistance.

If you are unable to create a Members Area account or encounter any 'error' messages please email [ithelp@slsa.asn.au](mailto:ithelp@slsa.asn.au) or call the SLSA IT Helpdesk 1300 724 006.



SURF LIFE SAVING AUSTRALIA  
**MEMBERS AREA**

Username

Password

LOG IN

Don't have a Members Area account yet?  
[Click here](#) to create one

Forgotten username or password?

[Click here](#) to resend your confirmation code

[Click here](#) to enter your SMS confirmation code

Not a member of a surf club? [Click here](#) to join